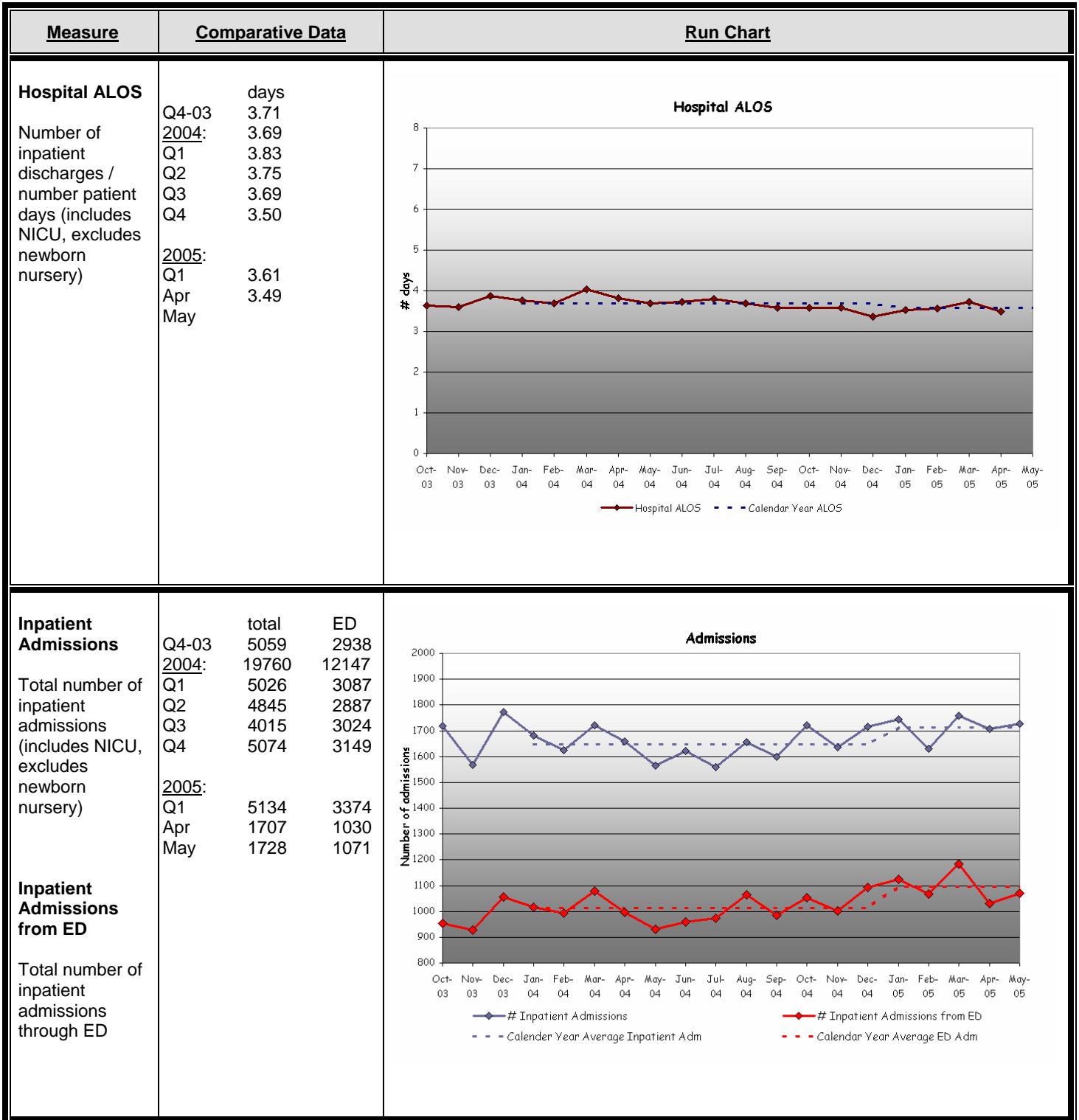


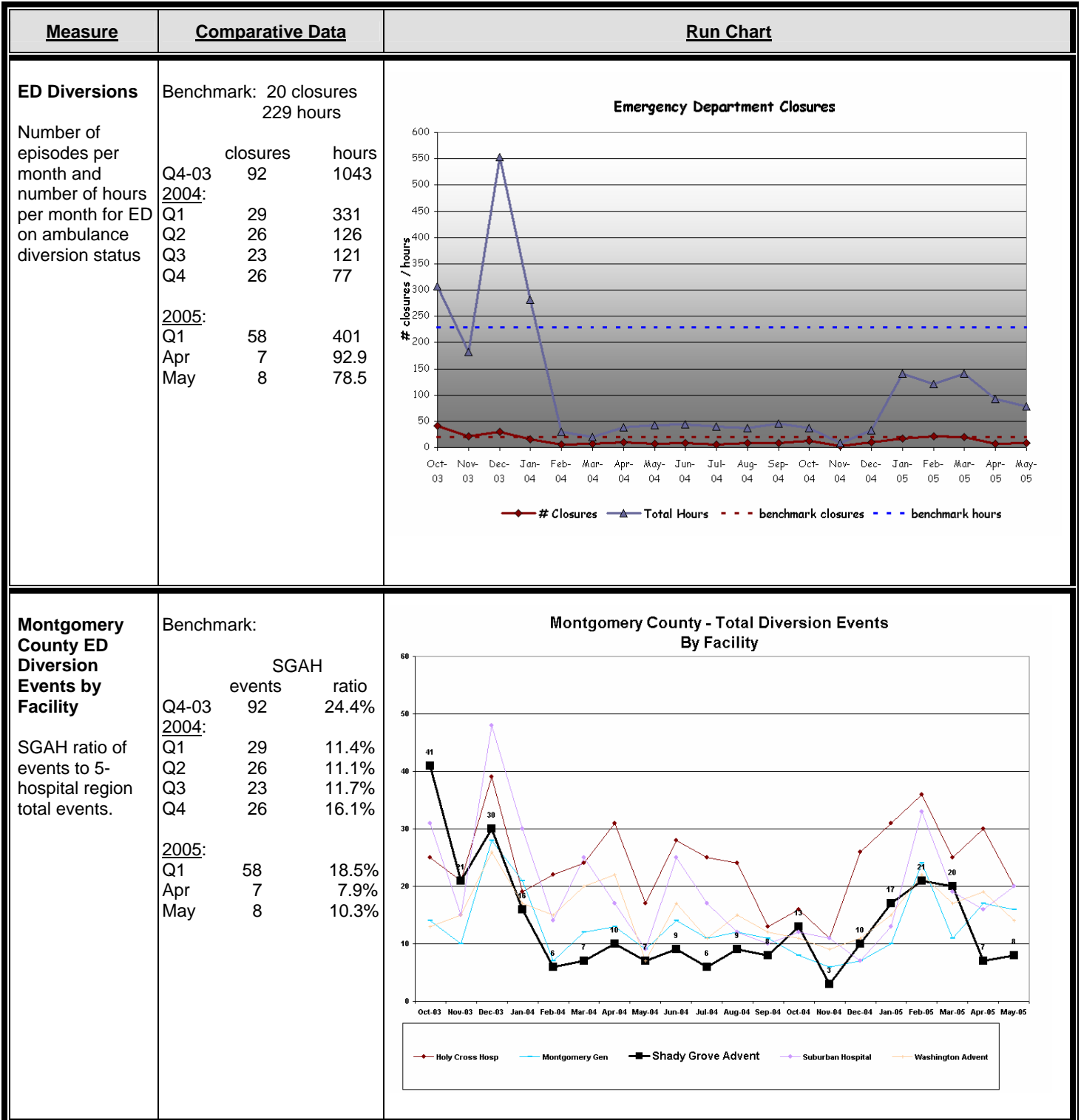
# Shady Grove Adventist Hospital Patient Throughput Report Card



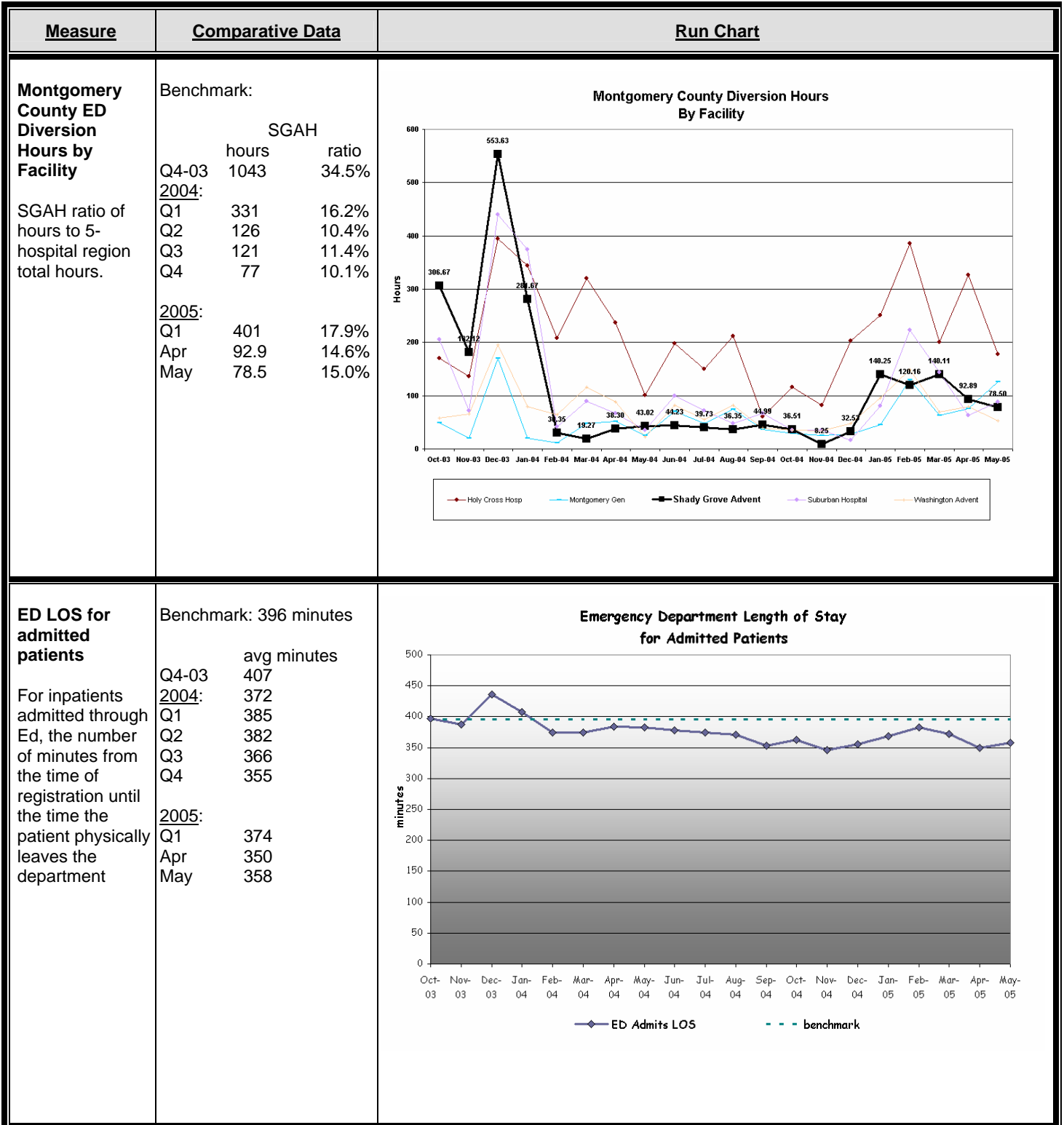
# Shady Grove Adventist Hospital Patient Throughput Report Card

Measure	Comparative Data	Run Chart																																	
<p><b>Discharges before Noon</b></p> <p>Number of patients discharged by noon / total number of patients discharged</p>	<p>GOAL: 50%</p> <p><u>2004:</u>            Q1 20.0%            Q2 22.7%            Q3 23.3%            Q4 23.7%</p> <p><u>2005:</u>            Q1 24.7%            Apr 22.0%            May</p>	<p style="text-align: center;"><b>Hospital Discharges Before Noon</b></p>																																	
<p><b>Environmental Services Turnaround Time</b></p> <p>Number of minutes from time request entered into BedTracking system until room is cleaned and ready for next patient (for routine and stat requests)</p>	<p>GOAL: &lt; 60 minutes for routine requests &lt; 40 minutes for stat requests</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th></th> <th style="text-align: center;">Routine</th> <th style="text-align: center;">Stat</th> </tr> </thead> <tbody> <tr> <td><u>2003:</u></td> <td style="text-align: center;">58</td> <td style="text-align: center;">39</td> </tr> <tr> <td><u>2004:</u></td> <td></td> <td></td> </tr> <tr> <td>  Q1</td> <td style="text-align: center;">61</td> <td style="text-align: center;">42</td> </tr> <tr> <td>  Q2</td> <td style="text-align: center;">64</td> <td style="text-align: center;">46</td> </tr> <tr> <td>  Q3</td> <td style="text-align: center;">66</td> <td style="text-align: center;">49</td> </tr> <tr> <td>  Q4</td> <td style="text-align: center;">65</td> <td style="text-align: center;">47</td> </tr> <tr> <td><u>2005:</u></td> <td></td> <td></td> </tr> <tr> <td>  Q1</td> <td style="text-align: center;">62.3</td> <td style="text-align: center;">45.7</td> </tr> <tr> <td>  Apr</td> <td style="text-align: center;">60.0</td> <td style="text-align: center;">40.0</td> </tr> <tr> <td>  May</td> <td style="text-align: center;">59.0</td> <td style="text-align: center;">43.0</td> </tr> </tbody> </table>		Routine	Stat	<u>2003:</u>	58	39	<u>2004:</u>			Q1	61	42	Q2	64	46	Q3	66	49	Q4	65	47	<u>2005:</u>			Q1	62.3	45.7	Apr	60.0	40.0	May	59.0	43.0	<p style="text-align: center;"><b>Environmental Services Turnaround Times</b></p>
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<p><b>ED Boarders</b></p> <p>Boarder status begins 2 hours after physician order received for inpatient admission</p>	<p>Benchmark: 173 boarders</p> <p>boarders</p> <p>Q4-03 566</p> <p><u>2004:</u></p> <p>Q1 471</p> <p>Q2 340</p> <p>Q3 323</p> <p>Q4 306</p> <p><u>2005:</u></p> <p>Q1 599</p> <p>Apr 107</p> <p>May 101</p>	<p style="text-align: center;"><b>Emergency Department Boarders</b></p> <table border="1" style="display: none;"> <caption>Emergency Department Boarders Data</caption> <thead> <tr><th>Month</th><th># boarders</th></tr> </thead> <tbody> <tr><td>Oct-03</td><td>190</td></tr> <tr><td>Nov-03</td><td>110</td></tr> <tr><td>Dec-03</td><td>260</td></tr> <tr><td>Jan-04</td><td>180</td></tr> <tr><td>Feb-04</td><td>130</td></tr> <tr><td>Mar-04</td><td>160</td></tr> <tr><td>Apr-04</td><td>150</td></tr> <tr><td>May-04</td><td>100</td></tr> <tr><td>Jun-04</td><td>90</td></tr> <tr><td>Jul-04</td><td>110</td></tr> <tr><td>Aug-04</td><td>110</td></tr> <tr><td>Sep-04</td><td>105</td></tr> <tr><td>Oct-04</td><td>110</td></tr> <tr><td>Nov-04</td><td>80</td></tr> <tr><td>Dec-04</td><td>120</td></tr> <tr><td>Jan-05</td><td>180</td></tr> <tr><td>Feb-05</td><td>195</td></tr> <tr><td>Mar-05</td><td>220</td></tr> <tr><td>Apr-05</td><td>105</td></tr> <tr><td>May-05</td><td>100</td></tr> </tbody> </table>	Month	# boarders	Oct-03	190	Nov-03	110	Dec-03	260	Jan-04	180	Feb-04	130	Mar-04	160	Apr-04	150	May-04	100	Jun-04	90	Jul-04	110	Aug-04	110	Sep-04	105	Oct-04	110	Nov-04	80	Dec-04	120	Jan-05	180	Feb-05	195	Mar-05	220	Apr-05	105	May-05	100
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<p><b>PACU Boarders</b></p> <p>Boarder status begins 30 minutes after patient meets criteria for transfer to floor care</p>	<p>Benchmark: 80 boarders</p> <p>boarders</p> <p><u>2004:</u></p> <p>Q1 163 (no Mar data)</p> <p>Q2 229</p> <p>Q3 233</p> <p>Q4 313</p> <p><u>2005:</u></p> <p>Q1 403</p> <p>Apr 98</p> <p>May 120</p>	<p style="text-align: center;"><b>PACU Boarders</b></p> <table border="1" style="display: none;"> <caption>PACU Boarders Data</caption> <thead> <tr><th>Month</th><th># boarders</th></tr> </thead> <tbody> <tr><td>Jan-04</td><td>100</td></tr> <tr><td>Feb-04</td><td>60</td></tr> <tr><td>Mar-04</td><td>no data</td></tr> <tr><td>Apr-04</td><td>85</td></tr> <tr><td>May-04</td><td>55</td></tr> <tr><td>Jun-04</td><td>85</td></tr> <tr><td>Jul-04</td><td>85</td></tr> <tr><td>Aug-04</td><td>65</td></tr> <tr><td>Sep-04</td><td>75</td></tr> <tr><td>Oct-04</td><td>115</td></tr> <tr><td>Nov-04</td><td>85</td></tr> <tr><td>Dec-04</td><td>110</td></tr> <tr><td>Jan-05</td><td>150</td></tr> <tr><td>Feb-05</td><td>125</td></tr> <tr><td>Mar-05</td><td>125</td></tr> <tr><td>Apr-05</td><td>95</td></tr> <tr><td>May-05</td><td>120</td></tr> </tbody> </table>	Month	# boarders	Jan-04	100	Feb-04	60	Mar-04	no data	Apr-04	85	May-04	55	Jun-04	85	Jul-04	85	Aug-04	65	Sep-04	75	Oct-04	115	Nov-04	85	Dec-04	110	Jan-05	150	Feb-05	125	Mar-05	125	Apr-05	95	May-05	120						
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